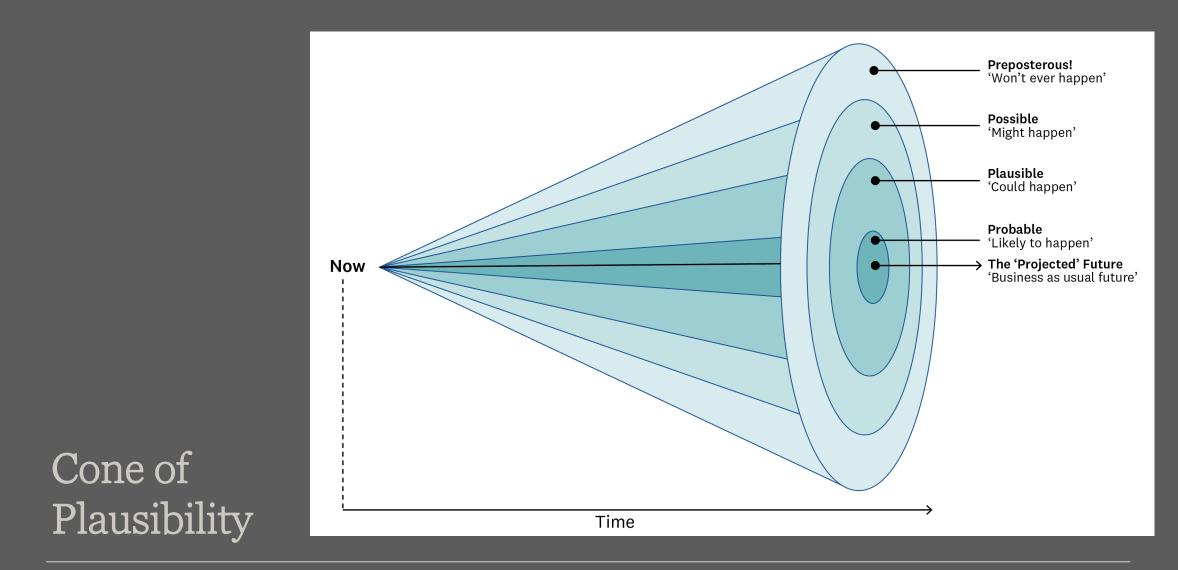
# How to think like a futurist

#ThinkLikeAFuturist

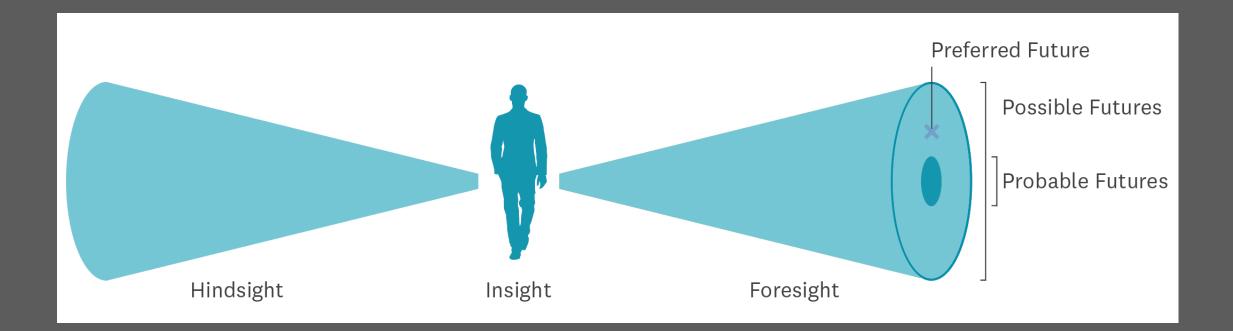
McGuinness Institute September 2022



• Futurists focus on the possible futures

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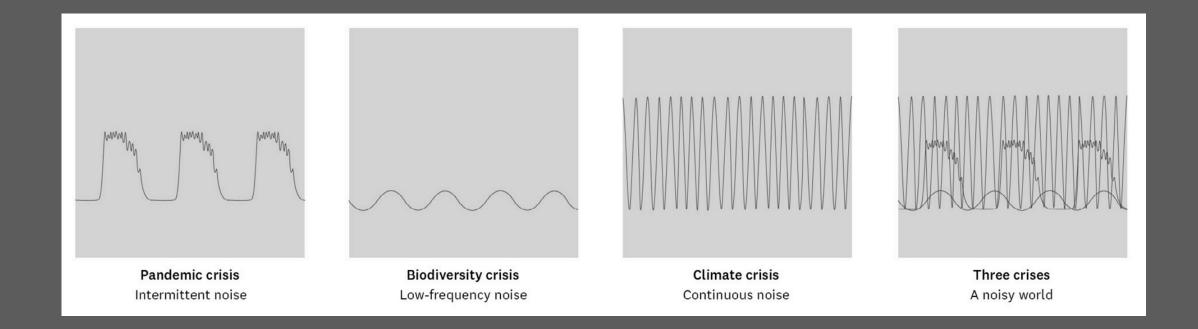
• Strategists focus on a preferred future



#### Three sights Hindsight, Insight and Foresight



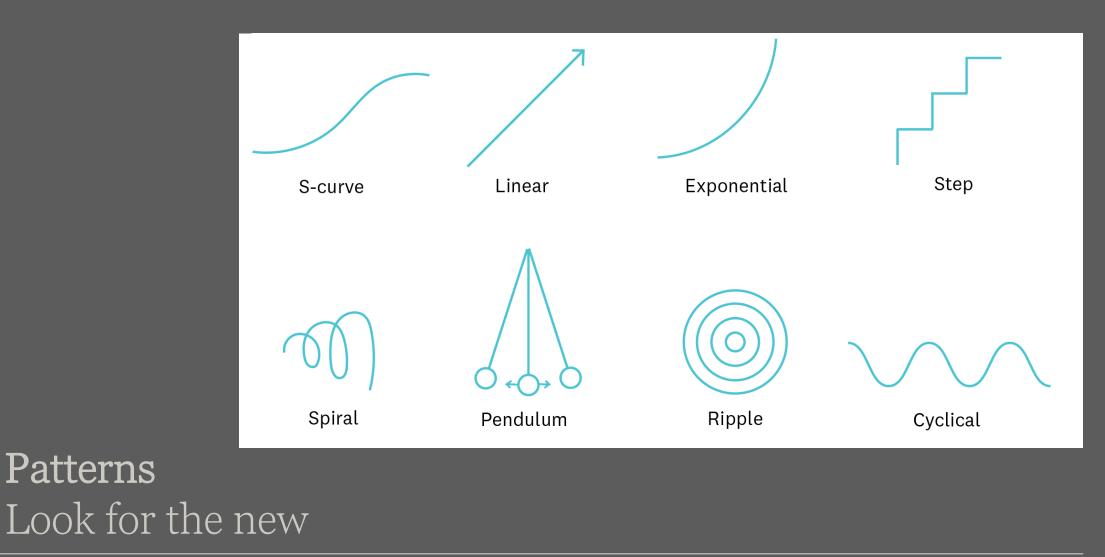
- The Cone of Plausibility does not always include a backward cone, but we have added this to reflect our history
- Futurists use hindsight and insight to develop foresight (history does not repeat, but does rhyme)
- Strategists focus on how to get to a preferred future (e.g. backcasting from a preferred future)



#### Noise Volume and pitch

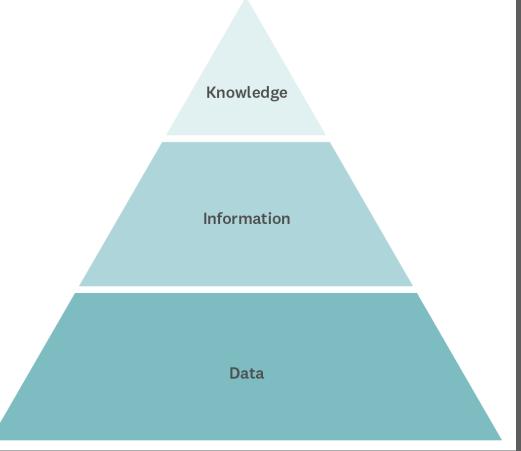


- We have a very noisy world
- Futurists tend to look for where there is silence (e.g. what is bubbling under the surface)
- Strategists tend to focus on the noise





- Patterns exist and often change over time. Look for the new the emerging trend, the new idea, a change in pace, a wild card
- Futurists tend to ask lots of questions on the long-term future (e.g. what might happen)
- Strategists tend to focus on the present (e.g. how can we move the dial)



## Three inputs Data, information and knowledge



- Data on mass creates information; information that is considered creates knowledge
- Not all data is created equal (e.g. what is your level of confidence very low, low, high, very high)
- Futurists also consider data they have low confidence in (they seek the unknown)
- Strategists focus on what they know (they build on the known) and ignore where data is poor quality

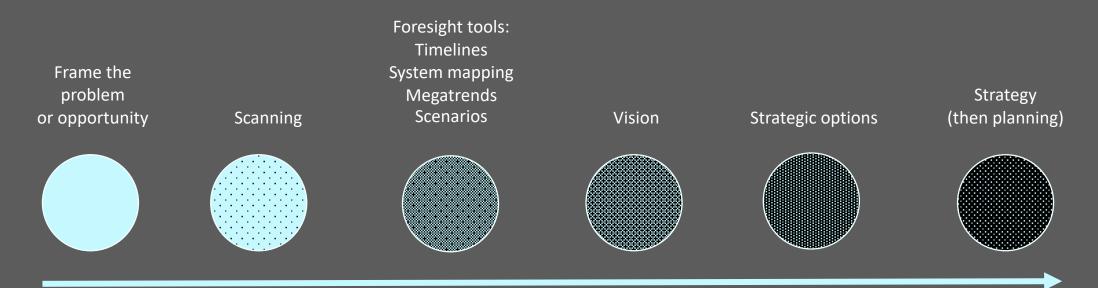


Excerpts from Scottish Water 2021/22, Annual Report (pp. 98-99)

### **Risk** Not all risks are created equal



Risk should be analysed by probability/likelihood (often as a percentage), magnitude/impact (e.g. very serious, serious, material or minor), by time (e.g. 0-5 years, 5-10 years, 10-20 years, 20 plus years) and sometimes by velocity (the speed at which risks could impact, e.g. very rapid, rapid, low) Futurists and strategists seek to understand risk, but one tends to be macro and the other micro

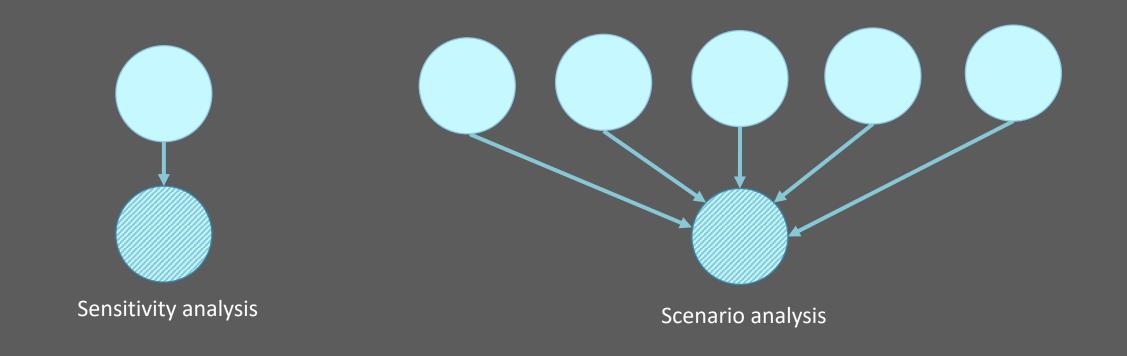


Assumptions/biases tend to increase along the continuum (in terms of quantity and significance)

### **Assumptions** From foresight to strategy



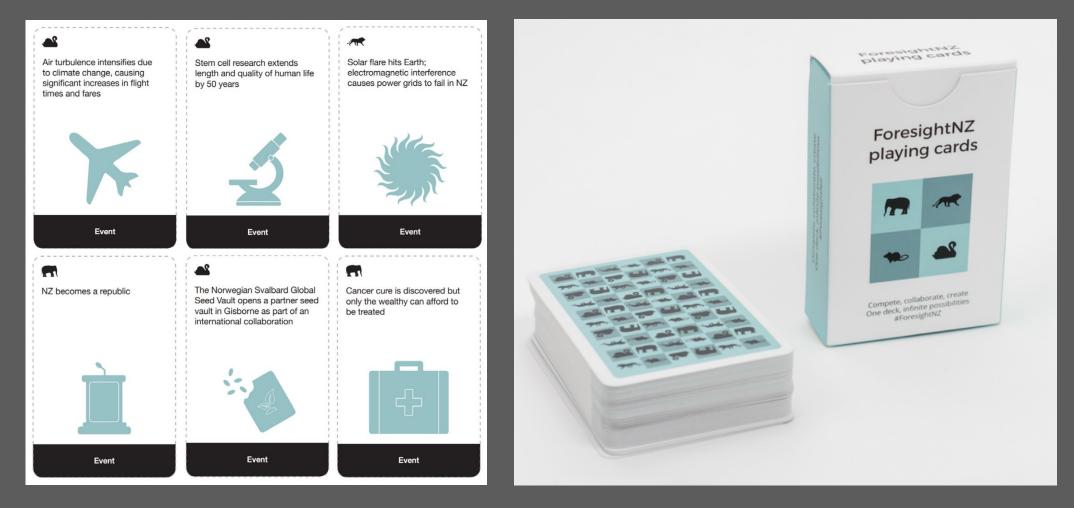
- Some futurists stop at the scanning stage to reduce biases. They focus on finding patterns/weak signals/wild cards to share/sell to those further along the continuum
- Futurists tend to stop at visioning
- Strategists tend to start at visioning



### Analysis Dealing with complexity



Futurists use scenario analysis to explore situations where there is more than one change happening at the same time. They are interested in how combinations of events might shape the future Strategists engage futurists to test their strategy/ies (e.g. against low probability, high magnitude events) not just how events might play out but how the order might result in a different impact



#### ForesightNZ playing cards



- The future is like a game of cards. This led to the ForesightNZ playing cards (an output of the 2016 ForesightNZ workshop of 18–25-year-olds)
- Importantly, it is not just the events, but the order the cards are played, that should also be explored and understood

Table 1: The Four Scenarios Matrix		
	The world does manage its strengths, weaknesses, opportunities and threats	The world does not manage its strengths, weaknesses opportunities and threats
New Zealand does manage its strengths, weaknesses, opportunities and threats	Scenario 1: Power to the People	Scenario 2: An Island Paradise
	New Zealand ✓ ✓ ✓	New Zealand ✓ World ×
New Zealand does not manage its strengths, weaknesses, opportunities and threats	Scenario 3: Missed the Global Bus New Zealand ×	Scenario 4: All Over Rover New Zealand ×
	World 🗸	World ×

Excerpt from McGuiness Institute, *Report 6: Four Possible Futures for New Zealand in 2058*, 2008 (p. 3)

#### • Things to watch for (from the 2008 four quadrant scenario analysis on the left) include:

- a fortress mentality versus a desire to work with others, both between individuals and between countries
- disparities in wealth, health, education and technology adoption within societies and between countries
- the type of leadership style, in particular whether it is proactive and forward thinking or complacent and reactive
- the extent to which privacy and secrets are accepted norms in government, or whether transparency and public accountability are the more common ethic.

## Scenario analysis Four quadrant model



- The four quadrant model is the go-to model. However, many other models exist, such as the three scenario analysis model (e.g. worst-case, best-case and probable-case scenarios)
- Make the most of a scenario by trying to write a list of lessons learned or signals to indicate a move towards a particular scenario (see text above right)

#### Previous slide expanded

Excerpt from McGuiness Institute, *Report* 6: *Four Possible Futures for New Zealand in 2058*, 2008 (p. 4)

#### The world does not manage its The world does manage its strengths, weaknesses, opportunities and threats strengths, weaknesses, opportunities and threats New Zealand does manage Scenario 1: Power to the People Scenario 2: An Island Paradise – but Back to its strengths, weaknesses, Concepts such as global unity and balance are no the Jungle. Everyone wants a piece of what we opportunities and threats longer myths. Intolerance is a thing of the past, as have got, and despite our desirable lifestyle, diverse cultures coexist peacefully, all partaking in one there is increasing tension with the outside global community. Sustainability, once a determined world that requires constant management. lifestyle choice, is now the norm. The climate change To stand up to this pressure, New Zealand has and peak oil crises are under control as the world cultivated a resilient national identity and embraces innovative, sustainable technologies and robust infrastructure, and has been among the systems. The New Zealand public is educated, diverse first countries to make some tough decisions. and informed, choosing to stay in New Zealand where There is particular pressure on our resources infrastructure is of an excellent standard and the and immigration policy, and as we fend off lifestyle is unmatched. The burning question for New those countries once considered to be Zealanders in 2058 is: How do we maintain peace and superpowers, we look for allies in countries that prosperity? are similarly positioned. The burning question for New Zealanders in 2058 is: How do we protect what we have? New Zealand does not Scenario 3: Missed the Global Bus Scenario 4: All Over Rover manage its strengths, Our isolation is more pronounced than ever, as It is the end of the world as we know it. As each weaknesses, opportunities we lag behind politically, economically and in the country embarks on a policy that is management of our resources and environment. To characterised by short-term goals designed to and threats make up for these shortfalls, our government grasps at meet the self-interest of a few, the only unsuccessful 'quick fixes', fuelling rather than rectifying international interaction is conflict-based and is the nation's downward spiral. Corruption, diminished fuelled by fear, an arms race and nuclear

Table 2: The Essence of the Four Scenarios

Each scenario can be thought of as a dark room you enter with a torch – then when you leave the scenario/room you close the door, ready to enter another scenario/room

cultural identity, an increase in slums and local

in 2058 are: What happened? What can we do?

terrorism have forced many educated New Zealanders

elsewhere. The burning questions for New Zealanders

- Scenarios are often given a name to describe/summarise them for ease of discussion
- Be very careful that the scenario is only used for its purpose (i.e. it is not a prediction)

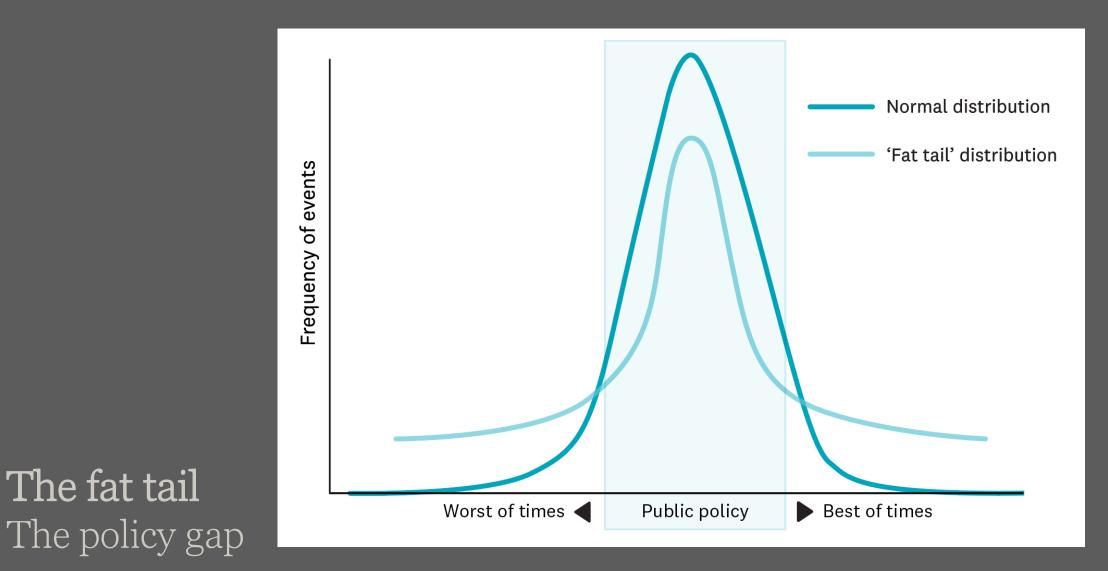
proliferation. As climate change, resource

shortages, biodiversity depletion, population

growth and inequality escalate, these global

problems spiral out of control. The burning question for New Zealanders in 2058 is: Do we

have another 50 years?



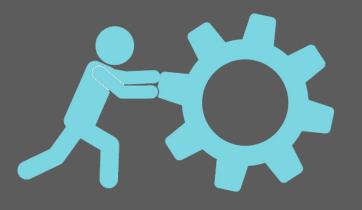


- Public policy tools and skills are built to cater for the normal; however, the fatter the tail gets, the more responsive and creative public policy mechanisms need to be
- Futurists are not easily held accountable success cannot easily be measured
- Strategists are always held accountable success can be measured

Thinking like a futurist looks and feels like:

Play

Acting like a strategist looks and feels like:



Hard work

### Look and feel The reality is the world needs both futurists and strategists



- As a rule, it is good to separate the task of foresight from the task of strategy. However, that is not always practical. In which case, take the time to think like a futurist before acting like a strategist
- Strategy without foresight will lead to poor decision making, especially in times of uncertainty
- Always respect those that are good at strategy, it is hard work!

## Thank you Ngā mihi

#ThinkLikeAFuturist

Learn more at <u>mcguinnessinstitute.org</u>