

Te Pātuinga Tuwhera o te Kāwanatanga



OPEN  
GOVERNMENT  
PARTNERSHIP  
NEW ZEALAND

# New Zealand's Fourth National Action Plan

Te Tuawhā o ngā Mahere Mahi ā-Motu o Aotearoa **2023-2024**



Te Kāwanatanga  
o Aotearoa  
New Zealand Government

DECEMBER 2022

# Ngā ihirangi

# Contents

Foreword	3
-----	
Introduction	5
-----	
Expert Advisory Panel's observations	8
-----	
Our story	9
• Developing the Fourth National Action Plan	10
• Timeline for the Fourth National Action Plan	12
-----	
The Commitments	13
• Commitment 1	14
– Adopt a community engagement tool	
• Commitment 2	17
– Research deliberative processes for community engagement	
• Commitment 3	19
– Establish an inclusive, multi-channel approach to the delivery of government information and services	
• Commitment 4	22
– Design and implement a National Counter Fraud and Corruption Strategy	
• Commitment 5	24
– Increase transparency of beneficial ownership of companies and limited partnership	
• Commitment 6	26
– Improve government procurement transparency	
• Commitment 7	28
– Strengthen scrutiny of Official Information Act exemption clauses in legislation	
• Commitment 8	30
– Improve transparency and accountability of algorithm use across government	
-----	
Undertaking the Plan	32



# Matakōrero Foreword



I am very pleased to present New Zealand's Fourth Open Government Partnership National Action Plan.

New Zealand has been a member of the Open Government Partnership for almost a decade now. The Open Government Partnership is based on the idea that an open government is more accessible, responsive, and accountable to its citizens. That improving the relationship between people and their government has long-term benefits for everyone. At a time when many countries are experiencing a decline in public trust, open government values are more relevant than ever.

Living in a country that has consistently performed highly in international rankings for public trust and confidence is no guarantee as to what our future may hold. An abiding theme of open government work is acknowledging that nothing stays the same. It is imperative to continue to embrace the challenge to do better in fostering transparency, accountability, and inclusion to improve how government serves its people and communities.

New Zealand has had its share of social disruption as well as health and environmental challenges in recent times. The country is now into its third year of the COVID-19 pandemic. COVID-19 has been accompanied by some constraint on freedoms, which has attracted diverging views and unprecedented discord. This experience has highlighted how important public trust and confidence in government is, to both social cohesion and the social licence government needs to be able to serve its people well.

# Matakōrero Foreword continued

As a government, we remain committed to developing a just and inclusive society. This means taking the opportunity to improve Māori-Crown relationships and doing better in recognising the role of Te Tiriti o Waitangi in government policy and services. The Public Service is playing a critical role in supporting government to navigate this change.

The commitments in this National Action Plan reflect the input and views of the public and civil society and the desire for government and non-government to work together to improve the lives of New Zealanders.

In engaging with New Zealanders when developing this National Action Plan, we heard about where the government could do better. There has been a strong call for the Public Service to improve its engagement capability and to provide communities with opportunities to contribute to the development of government policy and services that affect them.

I would like to thank all of those who have been involved in the development of this National Action Plan. Those involved includes the many individuals, communities, civil society organisations, Public Service agency officials and Expert Advisory Panel members who have provided valuable input and perspectives for this Plan over many months and, in some cases, years.



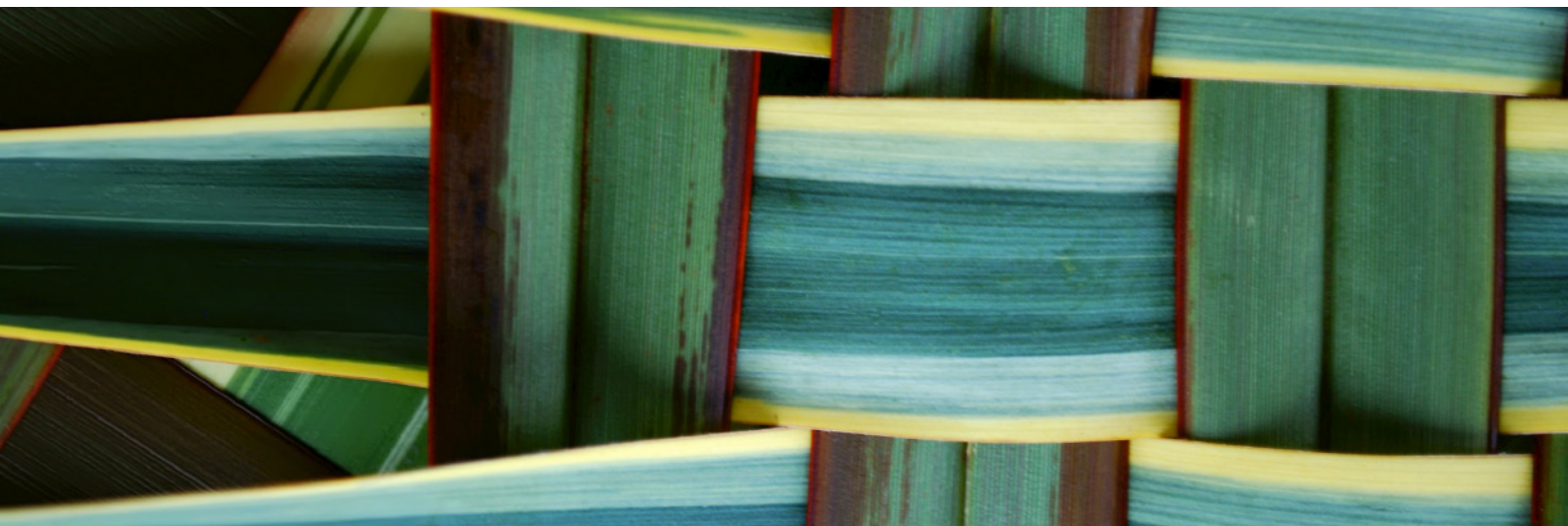
**Hon Chris Hipkins**  
**Minister for the Public Service**





Te kupu whakataki

# Introduction



New Zealand is internationally recognised for its high transparency, politically-neutral Public Service, and low levels of corruption. Open Government Partnership (OGP) National Action Plans play an important role **in maintaining these strengths and in supporting reforms to increase openness, transparency, democratic participation, and government accountability.**

New Zealand has been progressing an open government agenda for many years. Open government values are expressed in many ways, including through laws, evolving government policy and institutional practice. The Official Information Act 1982 (OIA), which codifies the presumption of disclosure of government information, set the tone for openness in New Zealand some 40 years ago. Recent OIA education and reporting initiatives have helped the Public Service achieve high levels of OIA compliance. Other recent information transparency initiatives (such as the proactive release of Cabinet papers), continue to make government information more open and accessible.

The Public Service Act 2020 supports openness in government by requiring government departments to develop and publish Long-term Insights Briefings, independently of Ministers and in consultation with the public. These briefings inform the public about medium and long-term trends, risks, and opportunities affecting New Zealand and its communities.

Openness in government encourages effective community and citizen engagement, an important area of reform in New Zealand being advanced through three commitments in this Plan. A commitment for the Public Service to adopt a common community engagement tool for 'significant' community engagements aims to lift the quality and

Te kupu whakataki

# Introduction continued

consistency of community engagement, by improving upfront critical thinking and planning. This commitment builds on work completed under the Third National Action Plan, that involved the development of tools and guidance to support the Public Service to apply the International Association for Public Participation (IAP2), Public Participation Framework (principles and spectrum). The quality of the tools and guidance developed was subsequently recognised by the IAP2 international body.

A second commitment to improve community engagement aims to explore how innovative, deliberative, democratic processes can be adapted and used to improve citizen engagement in the New Zealand context. There is currently little use of deliberative processes to improve community participation. There is real potential for government agencies, working together with communities, to trial and experiment on a range of topics through deliberative processes.

A third commitment focuses on the provision of an inclusive multi-channel approach to the delivery of government information and services that are accessible to and meet diverse needs of all the people of Aotearoa and ensure access for all to public services and support. This will address the barriers people face when government services are delivered online, with limited alternative options for non-digital participation.

A reputation for high integrity, fiscal transparency, and ease of doing business are important attributes for a small trading nation like New Zealand. However, fraud and corruption risks are increasing worldwide. New Zealand has experienced some of its worst cases of public sector fraud and corruption in the last 10 years. Factors that may have contributed to fraud and corruption risks include increased emergency spending to respond to COVID-19, as well as relatively low levels of transparency in both public sector procurement and the beneficial ownership of companies and limited partnerships.

Three commitments in this Plan aim to support business transparency and, collectively, counter fraud and corruption risks. The commitments comprise: the design and implementation of a national Counter Fraud and Corruption Strategy; increasing the transparency of beneficial ownership of companies and partnerships; and lifting the transparency of public sector procurement.

This plan also includes a commitment to strengthen access to public information by examining proposed OIA exemptions in new legislation. This will reduce the unnecessary introduction of non-disclosure provisions.

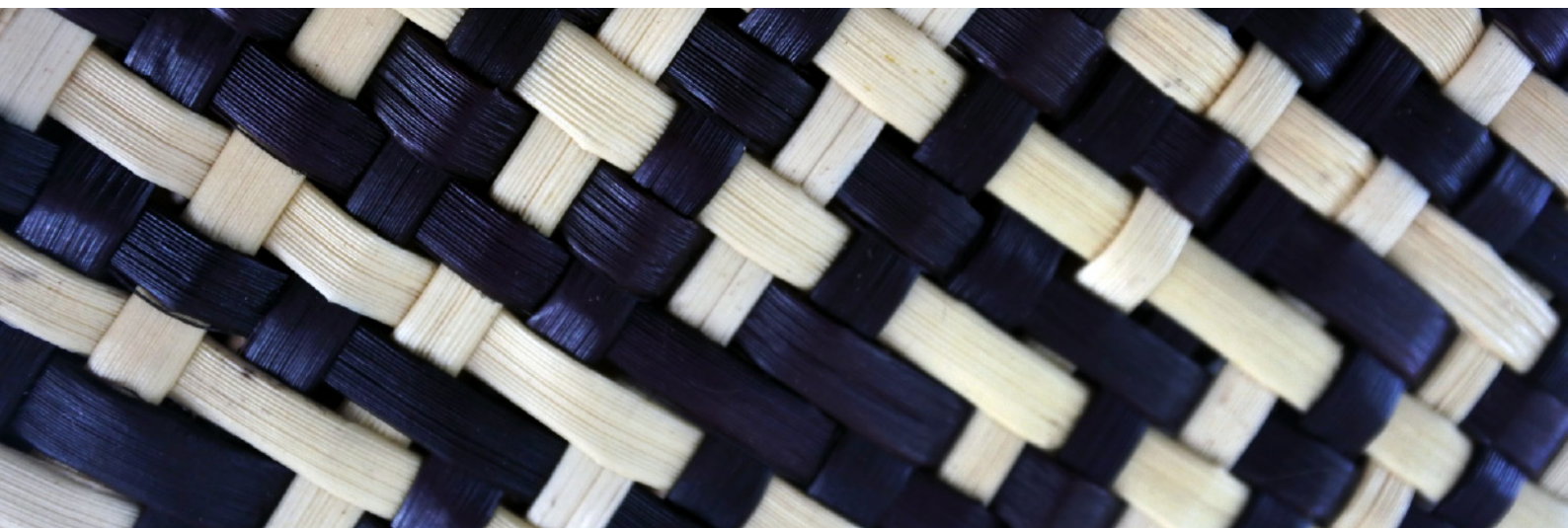
Te kupu whakataki

# Introduction continued

Finally, the plan includes a commitment to support the government use of data and personal information. This commitment seeks to strengthen the transparency and accountability of algorithm use across government agencies through the creation of a community of practice to share lessons learnt and implementing the principles of the Algorithm Charter for Aotearoa New Zealand.

All aspects of open government (including participation and inclusion) must be considered through the lens of what government means in the New Zealand context. In recent years, the government has articulated policy on the Māori-Crown relationship and the Crown's obligations under Te Tiriti o Waitangi in various instruments. In 2019, Cabinet published agreed guidelines for policymakers to consider Te Tiriti in policy development and implementation. In 2022, Te Arawhiti (the Office for Māori Crown Relations) issued guidance to public servants on how to consider Te Tiriti implications in policy development and implementation. The guidance is supported by a range of tools and training on how to approach engagement with Māori.

More broadly, the Public Service Act 2020 (the Act) sets out the role of the Public Service in supporting the Crown's relationship with Māori under Te Tiriti and in achieving the government's objectives of improving services and outcomes for Māori. In developing this Plan, advice was sought from Te Puni Kōkiri and civil society organisations on how best to apply a Te Tiriti lens to this work.



He kupu nā te Pae Tohutohu

# Expert Advisory Panel's observations

The Expert Advisory Panel (EAP) was appointed by Te Kawa Mataaho | Public Service Commission (the Commission). Its role is to advise the Commission as it works to develop and oversee the implementation of New Zealand's OGP National Action Plans.

COVID-19 has disrupted a lot of OGP activities, including the process of developing New Zealand's Fourth National Action Plan (NAP4). When the process started in early 2020, the focus was on commitments to improve the standard pillars of open government: participation; accountability; and transparency. In 2022, the context is different with democratic values and institutions being openly challenged here, to some extent influenced by social media originating in other countries. Accordingly, the EAP recommended greater priority be given to the OGP and the authentic co-production of ambitious, potentially transformative commitments.

The EAP commends the civil society organisations (CSOs) that wrote to the Minister responsible for the OGP in March 2021 – calling for a genuine, inclusive partnership and pushing for the co-production of an ambitious National Action Plan. These CSOs wrote to the Minister again in December 2021 with briefing materials on a range of issues. We are pleased that some of these issues have resulted in commitments in the Plan. Civil society representatives have given hours of their time, energy, and expertise to the open government kaupapa.

The EAP would also like to acknowledge the considerable efforts of officials, as they developed a more collaborative process for developing NAP4. To deliver on its potential, however, the New Zealand OGP requires stronger political and strategic leadership from the government. Importantly, it requires a robust commitment to Te Tiriti o Waitangi and to how its principles will be integral in open government practice. Further, as practice to date has demonstrated, successful commitments are those with sufficient budgets to support innovation and the significant development of co-production capacities. Finally, for open government to succeed in rebuilding trust in democratic government, National Action Plans require significantly broadened and diversified participation by civil society representatives and a willingness to focus on issues that matter most to communities throughout New Zealand.

The EAP is looking forward to working with the Commission through the first quarter of 2023 to establish a new Multi-stakeholder Forum. This will be an important step forward to institutionalise the sort of co-governance and co-production that will be needed to strengthen New Zealand democracy through the OGP.



Te ahunga mai o te Mahere Mahi Tuawhā

# Our Story



# Developing the Fourth National Action Plan

The Fourth National Action Plan was developed by the Multi-stakeholder Forum (MSF), consisting of the EAP and officials from the Commission's open government partnership team. The development of the Fourth National Action Plan took place over three years due to time frames being formally extended as a result of COVID-19.

Public consultation and engagement on potential commitments was a core part of the development of the Plan and is discussed below. Following significant public workshops and engagement with civil society representatives in 2020 and 2021, in October 2021 the Minister for the Public Service identified four key themes for the Plan. Public workshops were then held on these themes. Following these workshops EAP, civil society organisations and officials met to discuss progress on fledging commitments. In November 2022, Cabinet agreed to the publication of the draft Plan for final public comment.

## Outreach and Process Improvements

Effective public engagement is essential to capture the community's views and ideas for the Plan. Process improvements to facilitate greater participation in developing this Plan involved significantly more outreach to gather ideas. In 2019-21, officials travelled to several locations around the country to conduct public meetings and workshops. This engagement was supplemented by an online public platform, launched in early 2021. The platform used deliberative questions, developed to generate ideas and suggestions from the public about 'challenges for a public conversation on how we advance active citizenship, partnership, responsiveness and transparency of government'.

The greater public outreach resulted in approximately 1500 ideas being gathered for the Plan. After being assessed to determine whether ideas were already being actioned by government, the remaining ideas were collated under the following key themes selected by the Minister as Plan priorities:

- public participation
- information to support financial accountability
- access to, and usability of, public information
- government use of data and personal information.

# Developing the Fourth National Action Plan continued

Running public workshops when New Zealand was experiencing high numbers of COVID-19 cases meant workshops to develop commitments had to be held online for the first time. The Commission employed an independent facilitator with expertise in online tools to assist. Preparation included: developing detailed assessment criteria for potential commitments; designing a new workshop process; and creating collateral for workshop participants. The EAP worked with officials on adapting the design of the workshop process mid-way, to improve the quality of participation and participants' experience.

During and outside of the workshops, the MSF, officials, members of the public and civil society representatives worked collaboratively, over several months, to develop potential fledgling commitments and identify priorities. Participants worked in large and small groups, during and after four online workshops in April-May 2022. A further two public meetings in July 2022 were held to discuss the draft commitments. Participants continued to provide feedback on potential commitments after these workshops, and officials continued to discuss the commitments with key stakeholders to investigate potential sponsorship for some of the commitments.



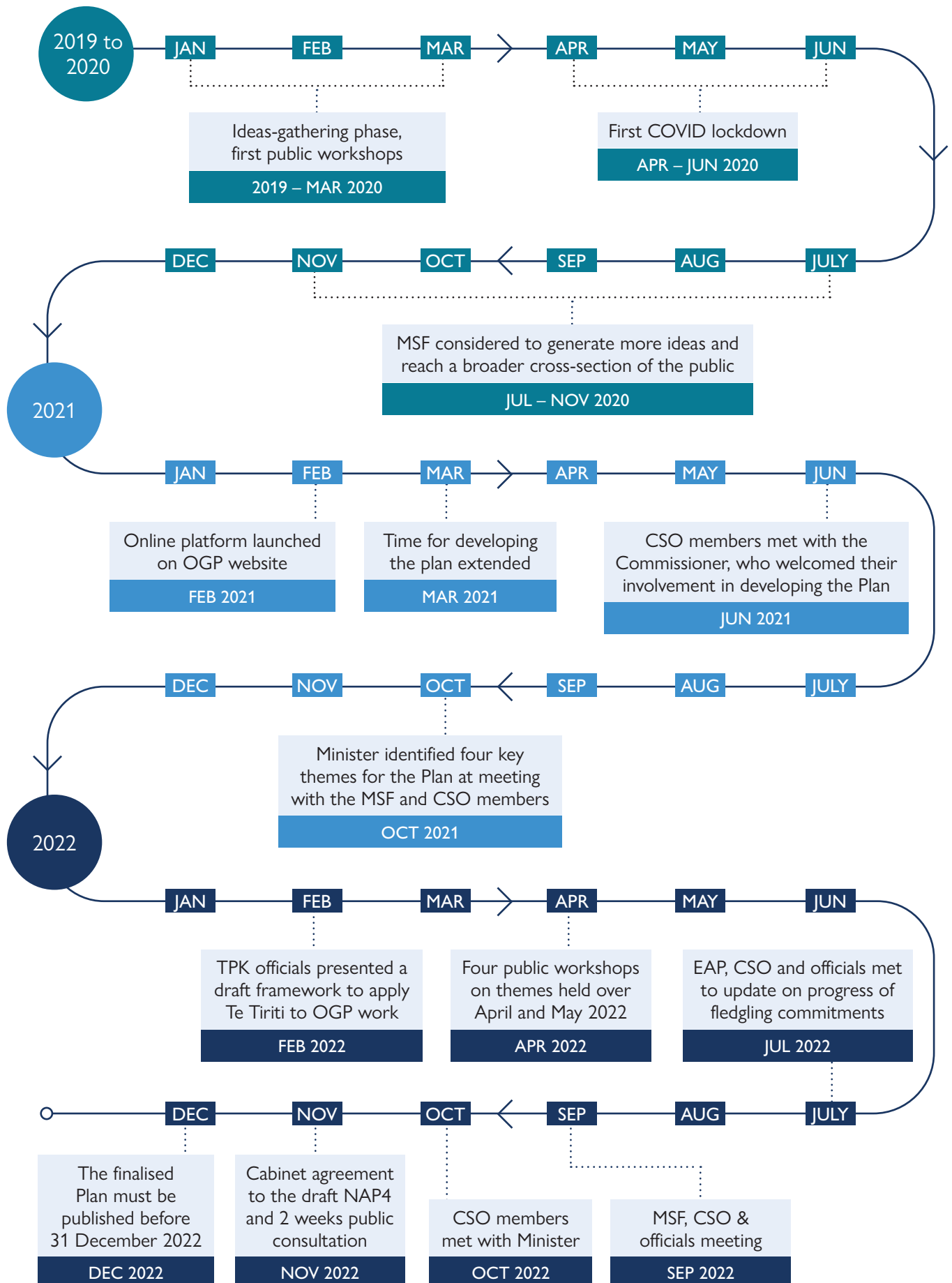
Participants at the May 2022 National Action Plan workshop on 'Information to support financial accountability'.

## Te Tiriti o Waitangi

A significant process matter discussed by officials, the EAP, and members of civil society during the Plan's development was the appropriate recognition of Te Tiriti. In particular, the appropriate way to apply a Te Tiriti lens to OGP work. The discussion led to Te Puni Kōkiri officials presenting to officials, the EAP and civil society representatives on a draft framework developed for applying Te Tiriti for OGP initiatives. The framework was incorporated into the detailed assessment criteria, and templates used by workshop participants in commitment development. Te Tiriti o Waitangi will also be reflected in the delivery of the commitments by the Agency Leads.

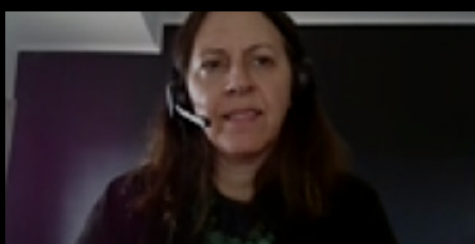
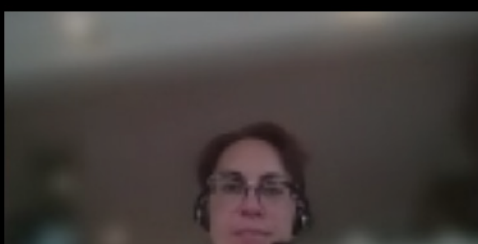
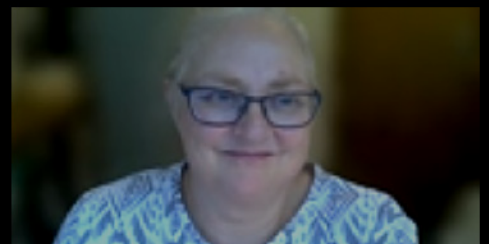


# Timeline for the Fourth National Action Plan



Ngā takohanga

# The Commitments



# The Commitments

Theme: Public participation

## Commitment 1

### Adopt a community engagement tool

#### OBJECTIVE

Adoption by the Public Service of the Policy Community Engagement Tool (PCET) to lift the quality of community engagement for significant initiatives.

Meaningful citizen engagement is core to open government, and critical to achieving better quality outcomes for all. Effective engagement allows those who are affected by a decision, or interested in an issue, to be involved in policy design, development and decision making. Quality engagement helps create robust policy that reflects the values and aspirations of the community. Policy decisions, resulting from an inclusive and collaborative process, have more credibility. Meaningful engagement with diverse people and communities (including communities empowered to make their own decisions on matters that are deeply important to them), will increase public trust and confidence in government.

#### AMBITION

The aim is to ensure that community engagement on 'significant' initiatives is well-designed, planned and delivered. Requiring Public Service agencies to use the Policy Community Engagement Tool will improve how they design engagements from the outset. The trust relationship between government and citizens is enhanced if all parties to an engagement understand their level of participation in the process at the outset, and what that means. It also includes ensuring the engagement methods and processes used reflect the expectations about the level of participation, and what has been promised. Applying this approach will increase public trust and supports a well-functioning democracy. It will enhance Māori-Crown relationships by providing the mechanism for those affected to work through complex long-term issues in a way that is inclusive of all interests and communities.





### Commitment 1

### Adopt a community engagement tool

#### STATUS QUO

Community engagement in government policymaking has often been at the level of 'consult'. In addition, community engagement practice has not been consistent across government. Work to strengthen community engagement was initiated under Commitment 5 of the Third National Action Plan. The Policy Project, a unit based in the Department of the Prime Minister and Cabinet, surveyed policy advisors, community representatives and engagement specialists to better understand their experience of community engagement, and to gain insights to improve participation in policy making. The survey demonstrated a well-understood need to improve government's approach to community engagement.

As a result, the Policy Project created a toolbox of resources to support agency engagement with communities. The Policy Project has since designed the PCET, which is being piloted by agencies involved in the Royal Commission of Inquiry into the terrorist attack on Christchurch masjidain (RCOI). The PCET supports RCOI recommendation 38, which requires all public sector community engagement to be in accordance with New Zealand's OGP commitment. The PCET will be revised in light of feedback on its use during the pilot, ready for adaption for all-of-government use.

#### TE TIRITI O WAITANGI

Developing and applying the International Association for Public Participation's spectrum of public participation to public engagement in the context of Te Tiriti is likely to: lead to more effective engagement with Māori as both citizens and iwi; produce better quality outcomes; and support Māori-Crown partnerships. There is a distinction between involvement of Māori as citizens and engagement with iwi as Treaty partners in public engagement processes. However, both can help to strengthen relationships between Māori and the Crown and improve decision-making. Lessons learnt and experiences can be shared between Māori-Crown partnership approaches and participatory approaches more broadly.

#### LEAD AGENCY

Te Kawa Mataaho Public Service Commission

## Commitment 1

## Adopt a community engagement tool

### MILESTONES

#### Commitment 1: Adopt a community engagement tool

OGP Values: Transparency, Accountability, Public Participation

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Review use of the policy community engagement tool in the RCOI pilot phase and prepare tool for adoption by all Public Service agencies	January 2023	June 2023
Develop a model standard issued by the Public Service Commissioner to support the use of the community engagement tool by the Public Service for significant initiatives. Includes defining 'significant' with key stakeholders	January 2023	June 2023
Design reporting requirements for use of the policy community engagement tool by Public Service agencies	April 2023	November 2024
Establish and maintain a community of practice	June 2023	Ongoing

# The Commitments

## Commitment 2

### Research deliberative processes for community engagement

#### OBJECTIVE

To research how deliberative processes can be adapted to work well in the New Zealand context by identifying at least two examples of deliberative democratic processes on meaningful issues through a public sector/civil society/community alliance. Research to capture lessons learnt and share these to build capability. This will involve adapting the examples to the New Zealand context.

#### AMBITION

To strengthen the range of available options for public participation by identifying pilots and trials where deliberative democratic processes (such as citizens' assemblies, citizens' juries and participatory budgeting) are being used. Capture lessons learnt and share these to develop greater awareness and understanding of these innovative practices.

#### STATUS QUO

Public authorities from all levels of government overseas increasingly use Citizens' Assemblies, Juries, Panels, and other representative deliberative processes to tackle complex policy problems (ranging from climate change to infrastructure investment decisions). There is currently little use of deliberative processes in New Zealand. There is an opportunity to improve community participation over a range of topics by government agencies and communities trialling and experimenting with deliberative processes (for example, at a local level) and adapting these to the New Zealand context. Lessons learnt can be captured and used to improve deliberative processes and potentially to make these scalable to a national level.

The two deliberative processes will be identified through engagement with civil society and agencies. Two recent examples identified by civil society are:

- WaterCare NZ's largest water and wastewater company who has recently trialled the use of citizen juries as a decision-making process. This is in partnership with the University of Auckland and Koi Tū, the centre for informed futures
- A Wellington based iwi and their use of citizen assemblies (Talanoa/Wananga) to explore local issues with community groups.

During our workshops some agencies were considering the use of deliberate processes, but these were not confirmed at the time of finalising the Plan. The final audience for this work is agencies to support capability development and share lessons learnt.



## Commitment 2

### Research deliberative processes for community engagement

#### TE TIRITI O WAITANGI

Deliberative processes must consider Te Tiriti. Innovative processes to tackle complex problems that incorporate Te Tiriti concepts and values can strengthen community participation and create outcomes that have strong credibility and support.

#### LEAD AGENCY

Te Kawa Mataaho Public Service Commission

#### MILESTONES

### Commitment 2: Research and trial deliberative processes for community

OGP Values: Transparency, Accountability, Public Participation

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Identify at least two examples of the use of deliberative, democratic processes on meaningful issues	January 2023	December 2023
Establish a joint agency/civil society working group to implement commitment	January 2023	December 2023
Adapt the pilot deliberative processes to NZ context	June 2023	June 2024
Evaluate the deliberative processes pilot to identify lessons learnt	June 2024	October 2024
Publish results of pilot	June 2024	October 2024
Build capability within government entities and communities to conduct deliberative processes based on lessons learnt	October 2024	December 2024
Identify future projects to use deliberative processes	October 2024	December 2024

# The Commitments

## Commitment 3

### Establish an inclusive, multi-channel approach to the delivery of government information and services

#### OBJECTIVE

Provision of inclusive information and services by government agencies through multiple channels that are accessible to and meet diverse needs of all the people of Aotearoa.

This commitment will address the barriers people face when government services are delivered online, with limited alternative options for non-digital participation.

The need for multi-channel access to support and services is an issue strongly supported by civil society representatives. This proposal aligns with the Citizen's Advice Bureau New Zealand petition to 'Leave no-one behind – Campaign to address digital exclusion'.

By giving people a choice of channels for connecting and engaging with government services, a multi-channel service delivery environment will allow people to more easily access their entitlements and fulfil their obligations in respect of government. It will prevent the individual and societal costs experienced when people are unable to easily connect with services and will enhance social inclusion and individual and community wellbeing.

#### AMBITION

The commitment will be achieved through civil society organisations and government agencies working in partnership with, and leveraging, the Government Chief Digital Officer's (GCDO) System Lead role for digital government transformation. The GCDO develops and manages all-of-government frameworks, standards and tools to guide the development of accessible, inclusive and consistent services. Government agencies then use these to develop and deliver services that meet New Zealanders' needs and can be accessed in ways that best suit them (including in person).

## Commitment 3

### Establish an inclusive, multi-channel approach to the delivery of government information and services

#### STATUS QUO

Over the past decade, there has been a push for digital transformation across the public sector. While this has provided benefits in several areas, many processes and interactions with government agencies are now designed to direct people to a digital pathway. Other channels for accessing services, such as public counters, in-person appointments, and phone services have been scaled back or removed.

#### TE TIRITI O WAITANGI

Māori have much higher rates of digital exclusion compared to non-Māori, and therefore face greater impacts of the Government's digital-first or digital-only approach to service delivery and the loss of in-person services, especially of kanohi ki te kanohi services. The current approach serves only to create additional barriers to services and support, deepening the disadvantage Māori already face.

#### LEAD AGENCY

Department of Internal Affairs



## Commitment 3

Establish an inclusive, multi-channel approach to the delivery of government information and services

### MILESTONES

#### **Commitment 3:** Establish an inclusive, multi-channel approach to the delivery of government information and services

OGP Values: Transparency, Accountability, Public Participation

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
<p><b>Discovery</b></p> <p>Establish relationships and a cross-agency / civil society / NGO / iwi working group</p> <p>Run discovery process to understand all dimensions of the problem</p> <p>Confirm high-level approach</p>	February 2023	June 2023
<p><b>Design</b></p> <p>Identify options</p> <p>Choose preferred options</p> <p>Develop preferred options</p> <p>Test and iterate</p>	July 2023	June 2024
<p><b>Implement</b></p> <p>Report back on lessons learnt</p> <p>Promote deliverables</p>	July 2024	December 2024

# The Commitments

Theme: Information to support financial accountability

## Commitment 4

### Design and implement a National Counter Fraud and Corruption Strategy

#### OBJECTIVE

Implement a National Counter Fraud and Corruption Strategy that unites and coordinates government agencies' work to counter fraud and corruption risks. This will strengthen the system's ability to identify and combat fraud and corruption risks and enhance transparency and accountability.

#### AMBITION

To design and implement a National Counter Fraud and Corruption Strategy that will support government efforts to address fraud and corruption risks. Phase One of the Strategy will focus on fraud and corruption that targets public funds and resources, helping tax dollars go to needed public services and projects. Implementation of the strategy will improve the ability to safeguard public funds, while increasing the public's trust and confidence in government as a responsible steward of public resources.

The initial focus of this commitment will be on strengthening the capability of the public sector. Future development of the strategy may include business and the private sector.

#### STATUS QUO

Despite its reputation for a high integrity Public Service, New Zealand is not immune to the increasing risks of fraud and corruption being faced in many parts of the world. Contributing factors include the rise of the digital economy, fragmented regulatory frameworks across jurisdictions, and trading with countries ranked as having higher levels of corruption. Government procurement has a relatively low level of transparency and emergency public spending has increased dramatically in response to the COVID-19 pandemic.

New Zealand Police estimate between \$700m and \$1.4bn in government funds is lost to fraud every year. Research commissioned by the Serious Fraud Office estimates that, taking into account loss due to error, between \$5bn and \$10bn is lost due to fraud and error every year. These estimates do not include losses attributable to corruption. At a system level, a lack of information about the true extent of fraud and corruption, overlapping operational mandates, and different priorities of agencies involved can present obstacles to government working in a coordinated and consistent way to address fraud and corruption risks. New Zealand citizens quite rightly expect government agencies to act as responsible stewards when managing public funds.

Commitment 4

Design and implement a National Counter Fraud and Corruption Strategy

TE TIRITI O  
 WAITANGI

Implementing a National Counter Fraud and Corruption Strategy to address fraud and corruption risks may deliver positive benefits to Māori as both citizens and iwi, to the extent that Māori are over-represented in socio-economic indicators for need, use of public services and experience of inequality. Acts of fraud and corruption often target government funds and resources, reducing the available funds for quality public services, diverting aid away from those most in need, deepening inequality, and eroding trust in government.

LEAD AGENCY

The Serious Fraud Office

MILESTONES

**Commitment 4:** Design and implement a National Counter Fraud and Corruption Strategy

OGP Values: Transparency, Integrity, and Accountability

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Design a National Counter Fraud and Corruption Strategy that has clearly defined objectives and explains how they will be achieved	August 2022	August 2023
Implement Phase One of the Strategy focussing on lifting public sector capability, including an education programme for senior leaders	September 2023	December 2024
Explore with business, civil society and stakeholders how to extend future iterations of the strategy to the private sector	July 2024	December 2024

# The Commitments

## Commitment 5

### Increase transparency of beneficial ownership of companies and limited partnerships

#### OBJECTIVE

Increase the transparency of the beneficial ownership of New Zealand companies and limited partnerships by introducing legislation to make beneficial owners' identifying information available on a public register.

#### AMBITION

To establish a register of beneficial ownership of companies and limited partnerships to help people find accurate, up-to-date information about who they are doing business with. The register will hold biographical, contact, and corporate information about the beneficial owners of New Zealand companies and limited partnerships. Companies and limited partnerships will be required to inform the registrar who their beneficial owners are. Beneficial owners will be required to provide their information to the registrar. Beneficial owners will need to prove their identity when providing this information and will be issued with a unique identifier. Subject to safeguards, enforcement agencies will be able to access all register information while the general public will have access to high-level information (name, date of becoming a beneficial owner, and grounds for qualifying as a beneficial owner).

#### STATUS QUO

Companies and limited partnerships are two of the most common 'for profit' entities in New Zealand. These entities are only required to disclose information to the Companies Office about individuals who directly own, and who directly run, the entities. There is no legal obligation to disclose the individuals who ultimately own or control companies and limited partnerships (the 'beneficial owners'). The current level of disclosure makes it difficult to determine, for instance, who is benefiting when public funds go to private entities, whether entities are paying the correct amount of tax, or if they may be involved in money-laundering or other forms of corruption.

#### TE TIRITI O WAITANGI

Increase the transparency of the beneficial ownership of New Zealand companies and limited may benefit Māori as both citizens and iwi, to the extent that the current lack of transparency around beneficial ownership of companies and limited partnerships can have an impact on Māori as citizens and iwi due to systemic inequality and disadvantage.



## Commitment 5

Increase transparency of beneficial ownership of companies and limited partnerships

### LEAD AGENCY

The Ministry of Business, Innovation and Employment

### MILESTONES

These planned milestones are indicative only as they are contingent on the Parliamentary process and passage of legislation.

## Commitment 5: Increase transparency of Companies and Limited Partnerships

OGP Values: Transparency, Integrity, and Accountability

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Prepare instructions to draft legislation to increase transparency of beneficial ownership of companies and limited partnerships	September 2022	February 2023
Draft new legislation to require beneficial ownership information of companies and limited partnerships to be made available	January 2023	December 2023
Introduce the legislation to the House	January 2023	December 2023
Design policy and guidance documentation to support the introduction of the register	March 2023	December 2023
Develop publicity and information to support the enactment of the new legislation	June 2023	December 2024

# The Commitments

## Commitment 6

### Improve government procurement transparency

#### OBJECTIVE

Improving the transparency of government sourcing activity by making changes to the Government Electronic Tender Service (GETS) and by developing a digital data platform (or leverage existing platforms) to capture procurement information, in alignment with the Open Contracting Data Standard (OCDS).

Aligning with OCDS will enable government to share better information with the marketplace and improve efficiency and competition. It will also enable better monitoring and data-driven decision making to improve performance. Greater transparency also supports feedback and engagement by business and citizens.

#### AMBITION

To design and develop a digital data platform (or leverage existing platforms) that will capture procurement information from agencies and join up GETS data, All-of-Government panel, and agency procurement data, in alignment with the Open Data Contracting Standard. Fully developing and implementing the digital data platform will take time beyond NAP4 but will significantly increase transparency by making procurement information available to agencies and the public via a suite of dashboards.

Also, to make changes to GETS to improve compliance with government contract award publication requirements. The changes will improve collation of data and increase the transparency of government sourcing processes.

#### STATUS QUO

Each year, the New Zealand Government spends \$51.5 billion on the goods and services to support public services, infrastructure, economic growth, and the wellbeing of New Zealanders. How this money is spent not only determines consumer and national outcomes. It also affects the efficiency, fairness, and inclusivity of the public procurement system for its providers.

Currently, transparency of government procurement is limited. Only a subset of government agencies must advertise contracts over \$100,000 through GETS. While the quality of that information has improved, with contract award notices being published as open data on a quarterly basis since July 2019, there is room for improvement. Procurement data is currently difficult to combine due to the lack of integrated data systems to aggregate procurement data in real time. Collation of procurement data outside of GETS is largely dependent on manual data collections which is time consuming, places considerable administrative burden on both agencies and suppliers, and is subject to compliance issues.

## Commitment 6

### Improve government procurement transparency

#### TE TIRITI O WAITANGI

Open contracting makes government procurement fairer and more efficient. Improving transparency of government procurement has benefits to Māori as both citizens and iwi, as it enables data and insights to better inform key policies and initiatives relevant to Māori, such as the progressive procurement policy.

#### LEAD AGENCY

The Ministry of Business, Innovation and Employment

#### MILESTONES

### Commitment 6: Improve government procurement transparency

OGP Values: Transparency, Integrity, and Accountability

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Design and make changes to the GETS application for improved information publication compliance	January 2023	March 2024
Lay the foundations for integrated data system capability and future data management, through: <ul style="list-style-type: none"> <li>• developing a data governance framework</li> <li>• identifying service design, reference architecture, and Data as a Service model</li> <li>• defining data transparency requirements and developing a structured approach for delivery of new reporting requirements, standards, and formats</li> <li>• developing the blueprint for an integrated data system and prioritised implementation pathway</li> <li>• utilising data.govt to publish data insights and sources.</li> </ul>	January 2023	February 2025
Pilot the digital data platform and system within NZGP	June 2024	September 2024

# The Commitments

Theme: Access to and usability of public information

## Commitment 7

### Strengthen scrutiny of Official Information Act exemption clauses in legislation

#### OBJECTIVE

To strengthen the scrutiny of legislative clauses that propose to override the disclosure requirements of the Official Information Act 1982.

#### AMBITION

To strengthen the guidance and procedures agencies must follow in relation to the scrutiny of new legislative clauses that propose to override the disclosure requirements of the Official Information Act 1982 in relation to certain information.

#### STATUS QUO

Civil society representatives are concerned that current legislative processes regarding proposed clauses to exempt certain information from the release provisions of the Official Information Act 1982 are not adequate. This may result in OIA exemption clauses being introduced when they are not needed.

There are now more than 85 clauses in legislation that override the presumption of availability of official information found in section 5 of the Official Information Act 1982. More than 20 have been added as a result of legislation introduced since 2019.

Civil society representatives consider such confidentiality provisions may be applied too broadly or only permit disclosure in limited circumstances. This can result in OIA requests being refused under the OIA as being 'contrary to the provisions of a specified enactment'.

There are current safeguards in place, which include the legislative process, guidelines and the Legislative Design and Advisory Committee. It is also the Ministry of Justice's (MoJ) role, for example, to provide advice on Bills that interface with the OIA. This commitment will propose recommendations to strengthen guidance and controls around this process. This may include consultation with the Office of the Ombudsman.



Commitment 7

Strengthen scrutiny of Official Information Act exemption clauses in legislation

TE TIRITI O  
 WAITANGI

There may be greater opportunities for Māori to participate in government, as both citizens and iwi members, if more official information is made available.

LEAD AGENCY

The Ministry of Justice

MILESTONES

**Commitment 7: Strengthen Scrutiny of Exemption Clauses in legislation**

OGP Values: Transparency, Accountability, Public participation

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Review current legislative processes and guidance in relation to the scrutiny of legislative clauses that propose to override the presumption of disclosure under the Official Information Act 1982	January 2023	September 2023
Strengthen processes and guidance to better reflect the presumption of disclosure of government information and the application of the public interest test under the OIA	June 2023	December 2023
Rollout and communicate the new processes and guidance that support a strengthened test for scrutiny	January 2024	December 2024
Continue to explore the potential inclusion of reviewing existing exemption clauses in the future	January 2024	December 2024

# The Commitments

## Commitment 8

### Improve transparency and accountability of algorithm use across government

#### OBJECTIVE

To strengthen the transparency and accountability of algorithm use across government through improved supports to implement the principles of the Algorithm Charter for Aotearoa New Zealand.

#### AMBITION

To embed the principles of the Algorithm Charter consistently across government data management practice and use through shared practice, tools and supports, and system stewardship focussed on the ethical and transparent use of algorithms.

#### STATUS QUO

The intention of the Algorithm Charter is to increase public confidence and visibility around the use of algorithms within the public sector. An independent review of the Algorithm Charter's first year of operation found that there is almost universal support for the Algorithm Charter amongst government agencies and subject matter experts, and that the Charter has been influential in changing practice.

As a result of the Charter, agencies have implemented new risk management policies; established ethics committees and review boards; created new roles to oversee emerging technologies; performed stocktakes and reviews of their algorithms; evaluated the potential for risks that would have previously been unforeseen; and been transparent with the public about the types of algorithms that are being used. The review also found that agencies would not have made the move towards publishing their algorithms online, if it had not been for the Charter.

However, the review also identified that most agencies have addressed their Charter commitments largely on their own and without knowledge of how other agencies were going about it. Several agencies expressed concern that perhaps their approach wasn't optimal and that other agencies may have a better approach. Agencies also expressed a need for information on what is considered 'best practice' in respect to different charter commitments and a medium for accessing expert support when needed.

The review recommended the need to deliver additional support to agencies to implement the Charter.

# The Commitments continued

## Commitment 8

### Improve transparency and accountability of algorithm use across government

#### TE TIRITI O WAITANGI

This commitment could help to embed Māori perspectives and reflect the principles of te Tiriti o Waitangi in the way algorithms are designed and used.

#### LEAD AGENCY

Statistics NZ

#### MILESTONES

### Commitment 8: Improve transparency and accountability of algorithm use across government

OGP Values: Transparency, Accountability

Verifiable and measurable milestones to fulfil the commitment	Start date	End date
Establish a community of practice or network to share knowledge and best practice, and build capability across signatories of the Charter	January 2023	June 2023
Work with stakeholders to prioritise recommendations from the Charter's One Year Review and design an implementation plan for the high priority recommendations.	January 2023	December 2023
Provide tools, guidance and other supports to signatories to help them meet the transparency and accountability objectives of the Charter	June 2024	December 2024

Te whakatinana i te mahere

# Undertaking the Plan

## Implementation

Following the publication of the Fourth National Action Plan, the key stakeholders involved in the work under each commitment will continue to work on the implementation process. While the commitments may have milestones and specific outputs, the details of the specific activities required of stakeholders to realise the milestones will typically have more detailed plans.

Self-assessment reports are a key OGP accountability mechanism and document the overall progress of the National Action Plan. The self-assessment report is completed at the end of the implementation of the National Action Plan. The draft Self-assessment Reports is open to public comment and published on the country's OGP website, along with the comments and how the comments were addressed.

## The Multi-stakeholder Forum

The Multi-stakeholder Forum (MSF) is an established space for ongoing dialogue and collaboration between government and civil society representatives and leads the open government processes within a country. While early MSFs focused on developing action plans, in many jurisdictions they now oversee implementation and engage with stakeholders to advance the OGP process and proactively communicate progress of open government reforms.





# Te whakatinana i te mahere Undertaking the Plan continued

Key responsibilities of the MSF may include:

Strategic and tactical planning, including on the best ways to approach the development, implementation, and monitoring of action plans

Engagement on different open government processes (both within and outside government), including the development, implementation, and monitoring of the action plan

Communication activities to inform open government stakeholders and the broader public about open government processes and how they can participate

Oversight of domestic processes related to OGP. Ensuring the development, implementation, and monitoring of action plans and identifying ways to approach these processes in future iterations

This work will bring opportunities for public participation in the design of the new MSF. During the first half of 2023, New Zealand's current MSF, comprising Commission officials and the EAP, will be leading work on the design and establishment of a new Multi-stakeholder Forum.

## The Independent Reporting Mechanism

The Independent Reporting Mechanism (IRM) is OGP's accountability arm. Over each action plan cycle, the IRM provides three independent, evidence-based, and objective reports to hold OGP members to account to support their open government efforts. The Co-Creation Brief informs the co-creation planning process based on collective and country specific IRM findings. The Action Plan Review reports on the new action plan's characteristics, strengths and challenges and the Results Report assesses the level of completion of action plan commitments and checks compliance with OGP standards and criteria.

Elizabeth Eppel appointed in 2022 as the new IRM for New Zealand will prepare the Action Plan Review. Elizabeth succeeds Keitha Booth, who was New Zealand's second IRM from 2017 to 2022.